



COMMONWEALTH of VIRGINIA
Office of the Attorney General

Jason S. Miyares
Attorney General

202 North Ninth Street
Richmond, Virginia 23219
804-786-2071
FAX 804-225-4378

May 18, 2022

Office of the President
The Chimney Sweep
1590 Blue Bend Rd.
Rocky Mount, VA 24151

Re: 953850 Mr. Brian D. Hill VS The Chimney Sweep

Dear Sir or Madam:

Enclosed is a copy of a complaint filed with the Virginia Attorney General's Office regarding your company. This matter was referred to our Dispute Resolution Unit. Our unit utilizes neutral dispute resolution services such as facilitation, conciliation, and mediation at no cost to the participants. Through our services, consumer disputes can be resolved quickly and amicably without the time and expense of litigation.

Please review the enclosed complaint carefully. Although participation in our dispute resolution process is voluntary, we do request an acknowledgement of this letter. If you decide to participate and respond to the complaint, please do so *in writing* within ten (10) business days from the date of this letter. All responses are shared with the consumer. I am available to answer any questions you may have about the process.

This Office will retain the enclosed complaint and copies of all official correspondence regarding the complaint in accordance with the applicable state retention schedule. Under the Virginia Freedom of Information Act, please be advised that these materials will be available to the public for review, upon request.

I may be contacted at (804) 786-1244 or (800) 552-9963, extension 61244 within Virginia. My email address is AZiglar@oag.state.va.us. The fax number is (804) 225-4378.

Sincerely,

A handwritten signature in black ink that reads "Aaron Ziglar".

Aaron M. Ziglar
Dispute Resolution Specialist
Dispute Resolution Unit

Enclosure

cc: Mr. Brian D. Hill



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DEAR CONSUMER:

THE ENCLOSED LETTER IS A COURTESY COPY FOR YOUR INFORMATION ONLY.

The Virginia Attorney General's Office has assigned your complaint and has sent this initial correspondence to the business.

Here are some things for you to be aware of as we work on your complaint.

- The **business** has been asked for a response *within 10 business days of the date of this letter.*
- The consumer is **NOT REQUIRED** to respond to this letter. **No contact is necessary.**
- **However**, if you need to share new information **OR** notify the Office that your complaint has been resolved, please contact the Investigator or the Dispute Resolution Specialist who is identified using the contact information listed at the bottom of the enclosed letter.

THIS IS A COURTESY COPY FOR YOUR INFORMATION ONLY.



OFFICE OF
ATTORNEY GENERAL OF VIRGINIA
RICHMOND 23219

RICHMOND VA 230

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US POSTAGESM PITNEY BOWES



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0000364276 MAY 18 2022

Mr. Brian D. Hill
310 Forest St.
Apt. 2
Martinsville, VA 24112

Received on
May 23 2022
Brian D. Hill
Signed

24112-421010

