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paper book from publisher for inmate Owen Shroyer?

To OAK-ExecAssistant@bop.gov <oak-execassistant@bop.gov>

FCI Oakdale I,

I am Roberta Hill. I had bought a book directly from Amazon (Kindle Direct Publishing KDP) who printed the book then it was being shipped to Jonathon Owen Shroyer and it said it was not accepted by the recipient. Please explain why it was rejected even though FBOP policies say the book has to be directly from the publisher (Amazon is a publisher through KDP, formerly CreateSpace) and that it was paperback. It was bought directly from the publisher, was printed by them, and was to be shipped to the inmate there. I am attaching three screenshots including the very book which was bought.

I also checked your website and it said non-USPS parcels go to a different address than the one which rejected the book. I didn't know which shipping service Amazon KDP would use, and I couldn't just tell Amazon to use USPS as they didn't give an option for Prime Amazon account users just getting free shipping. Please advise on what I should do. Please let me know if the book that I was trying to purchase for Owen Shroyer would even be accepted by the prison to be given to him?

If you want me to use a different address that is fine, but why should I bother unless I know that it will be accepted when sending to the right address.

Please advise, Thank You, Roberta Hill

- FireShot Webpage Capture 1717 'Track Package' www.amazon_cropped_redacted.png (104 KB)
- FireShot Webpage Capture 1716 'Track Package' www.amazon cropped redacted.png (104 KB)
- FireShot Webpage Capture 1721 'The Frame Up of Journalist Brian D. Hill_ Hill, Brian D., Hill, Brian D._ 9781541362499_ Amazon.co_' www.amazon_croped_redacted.png (393 KB)

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