

Namecheap Legal & Abuse Team <legalandabuse@namecheap.com>

7/4/2024 6:50 AM

## [#AEK-554-14777]: IMPORTANT: Email Abuse on the Account 'justicef' (uswgo.com) - business148.web-hosting.com

To rbhill67@comcast.net

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Hello,

We are contacting you on behalf of the Namecheap Legal and Abuse Team regarding your Namecheap account.

It has come to our attention that there is a high number of similar emails queued on the server by the 'justicef' hosting account.

Please be informed that we have reset the password for the involved email account in order to prevent hacking activity and further misuse.

It is likely that the account has been compromised, and the hacker gained access to your mailboxes/websites. Therefore, please take the following steps immediately to improve your security:

1. Scan the account as well as the computers and devices used to maintain your websites or to log into email accounts for the presence of viruses, backdoors, or other malware, and remove them if found.
2. Change all hosting-related access passwords and passwords for all email accounts on it and replace them with strong, hard-to-guess ones. You are welcome to check more details at <https://www.namecheap.com/support/knowledgebase/article.aspx/9517/45/what-is-a-secure-password-and-why-is-it-important-to-have-one>.
3. Verify that the operating system and other third-party and custom software including CMS installations, themes, modules, scripts, and plugins (e.g. Joomla!, WordPress, etc.) are updated to the latest stable versions and patched and that you have an appropriate firewall and effective antivirus software in place. Disable any plugins that are not used at the moment.

You are welcome to find more information regarding improving your account security at <http://www.namecheap.com/support/knowledgebase/article.aspx/9242/2194/how-to-prevent-hosting-account-from-being-hacked> .

While we always try to avoid any service interruptions for our customers, if the issue reoccurs, we may unfortunately be forced to suspend your account.

If you feel you received this notification in error, please reply to this email with more information as to why. We do apologize for any inconvenience this may cause you.

Thank you for understanding. Please let us know if you have any questions.

=====[ Please find the additional information below / attached ]=====

Outgoing Queue - 1147 emails

Ticket Details

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Ticket ID: AEK-554-14777  
Department: Abuse Cases  
Type: Hosting L&A  
Status: Awaiting Client Response  
Priority: Low

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